



### **Emergency Helplines**

Emergency services: 999

\* Non-urgent police enquiries: 101

\* National Domestic Violence Helpline: Freephone 0808 2000 247

\* Samaritans: Call free on 116 123. "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."

Or Email: jo@samaritans.org

#### **Homelessness**

\* Porchlight: 24-hour Helpline 0800 567 76 99

\* House of Mercy: 01474 329 514 (Edwin Street, Gravesend)

\* Crisis at Christmas: 0300 636 1967

#### **Dartford Borough Council**

\* Civic Centre: Closed 4pm Tues 24th through to 27th Dec and Wed 1st Jan. Usual opening hours on all other days, except closing at 4.45pm on Tues 31st Dec.

### **Out of Hours / Emergency Numbers**

- \* Dartford Borough Council Out of Hours Number: 0345 634 1212 Call this number for housing and homelessness, dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- \* Kent Count Council Adult Social Care Out of Hours Number: 0300 041 91 91

\* National Power Cut Emergency Line: 105

\* Electricity Power Lines: 0800 40 40 90

\* **Gas:** 0800 111 999

\* Water: The following water companies serve Dartford:













### **Advice Together Partners**

- \* Citizens Advice in North & West Kent (Dartford Office): Closed Wed 25th Dec, reopens Thurs 2nd Jan for telephone (0300 330 9001) and face-to-face advice.
- \* Carers First: Office closed from 3pm Tues 24th Dec, reopens Thurs 2nd Jan.
- \* Choices: The Choices helpline (0800 917 9948) will be open on Mon 24th Dec 9am-12pm, Fri 27th, Mon 30th and Tues 31st Dec. All services are closed on Wed 25th Dec and Thurs 26th Dec and also on Wed 1st Jan.
- \* **CROP:** Closed from Tues 24th Dec until Thurs 26th Dec and also Tues 31st Dec and Wed 1st Jan. Service will be open Fri 27th and Mon 30th Dec (10am-4pm).
- \* **Kent Equality Cohesion Council (KECC):** Closed Tues 24th Dec and reopens Fri 3rd Jan.
- \* **Kent Family Mediation Service:** Closed Tues 24th Dec and reopens Thurs 2nd Jan.
- \* North Kent Mind: Closed from 3pm Tues 24th through to 10am Mon 30th Dec and again on Wed 1st Jan. Open 10am-4pm on Mon 30th and Tues 31st Dec.
- \* Porchlight: Contact the central helpline over the festive period (details pg.1)
- \* Rethink Sahayak: Office closed from Mon 23rd Dec, reopens Thurs 2nd Jan.
  - The Asian Mental Health Helpline (0808 800 2073) is open Mon 23rd Dec (4pm-7pm), Tues 24th Dec (12pm-3pm), Wed 25th Dec (4pm-7pm), Thurs 26th Dec (12pm-3pm), Mon 30th Dec (4pm-7pm), Tues 31st Dec (12pm-3pm) and Wed 1st Jan (4pm-7pm).
- \* We Are Beams: Office closed from 2pm Fri 20th Dec and reopens 10am Thurs 2nd Jan. Emails to familyadvice@wearebeams.org.uk will be checked during the office closure.
- \* West Kent Mediation: Office generally open as usual except for bank holidays. Emails and telephone messages will be monitored throughout the period.













### **Pharmacy Opening Times**

Pharmacy	Address	Telephone	Wed 25 <sup>th</sup> Dec	Thurs 26th Dec	Wed 1st Jan
S & S Chopra	Darent Valley Hospital, Darenth Wood Road, Dartford, DA2 8DA	01322 227240	Closed	Closed	Closed
Boots the Chemists	South Mall, Bluewater Park, Dartford, DA9 9SJ	01322 624780	Closed	07:00- 23:59	09:00- 23:59
Boots the Chemists	46-52 High Street, Dartford, DA1 1DE	01322 223664	Closed	10:00 - 16:00	10:00 - 16:00
Daysol Pharmacy	25 Temple Hill Square, Dartford, DA1 5HY	01322 224141	Closed	Closed	Closed
Hobbs Pharmacy	Holmesdale Road, South Darenth, Dartford, DA4 9AF	01322 860019	Closed	Closed	Closed
Homestyle Positive	The Coach House, 1 Hedge Place, Dartford, DA9 9JZ Road, Horns Cross	0800 393889	Closed	Closed	Closed
Lloyds Pharmacy	68-70 West Hill, Dartford, DA1 2EU	01322 311753	Closed	Closed	Closed
Lloyds Pharmacy (Inside Sainsbury's)	7 Priory Shopping Centre, Instone Road, Dartford, DA1 2HL	01322 292488	Closed	Closed	10:00- 17:00
M D Moore Pharmacy	141 Dartford Road, Dartford, DA1 3EN	01322 220863	09:30- 15:30	Closed	Closed













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Pharmacy	Address	Telephone	Wed 25 <sup>th</sup> Dec	Thurs 26th Dec	Wed 1st Jan
McQueen's Pharmacy	Business Unit 3, Maplehurst Close, Dartford, DA2 7WX	01322 310862	Closed	Closed	Closed
Paydens Pharmacy	63 Lowfield Street, Dartford, DA1 1HP	01322 220779	Closed	Closed	Closed
The Brent Pharmacy	15 The Brent, Dartford, DA1 1YD	01322 223376	Closed	Closed	Closed
Williams Chemists	120 Vale Rd, Northfleet, DA11 8BS	01474 533079	Closed	Closed	Closed
Well Pharmacy	Horseman's Place Surgery, Instone Road, Dartford, DA1 2JP	01322 227930	Closed	Closed	Closed
West Hill Pharmacy	Cliffside Court, West Hill, Dartford, DA1 2EF	01322 276661	Closed	Closed	Closed
Delmergate Ltd	1 Hamburg House, Telford Square, DA1 5FP	01322 875777	Closed	Closed	Closed
Asda Store Pharmacy	Asda Superstore, Station Road, Greenhithe, DA9 9BT	01322 374110	Closed	09:00 - 13:00 and 14:00 - 18:00	10:00 - 13:00 and 14:00 - 17:00
Stone Pharmacy	229 London Road, Greenhithe, DA9 9DF	01322 382063	Closed	Closed	Closed













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Pharmacy	Address	Telephone	Wed 25 <sup>th</sup> Dec	Thurs 26th Dec	Wed 1st Jan
Hodgson Pharmacy	59 Station Road, Longfield, DA3 7QA	01474 707341	Closed	Closed	Closed
Lloyds Pharmacy	18-20 Station Road, Longfield, DA3 7QD	01474 702205	15:00 - 17:00	Closed	Closed
Ackers Chemists	94 Church Road, Swanscombe, DA10 0HF	01322 382300	Closed	Closed	Closed
Swan Valley Pharmacy	Swanscombe Health Centre, Southfleet Road, Swanscombe, DA10 0BF	01322 313640	Closed	Closed	Closed
Joydens Wood Pharmacy	2 Birchwood Parade, Wilmington, DA2 7NJ	01322 522711	Closed	Closed	Closed

For further information from the NHS call 111 or on the internet at www.nhs.uk

Other pharmacies may be open voluntarily on Bank Holidays over the Christmas and New Year period. Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

### Wishing you a Merry Christmas and Happy New Year







